

1 **Social networks and information silos influence conservation knowledge in tourist**
2 **populations**

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8 Marine tourism is a rapidly expanding industry with significant impacts on marine ecosystems
9 and species. The behavior of individuals engaging with these ecosystems for economic or
10 recreational purposes plays a strong role in the success of conservation efforts. To mitigate some
11 of the negative effects human actions can have on ecosystems, effective dissemination of
12 conservation knowledge and policies is required. This study used an agent-based model to
13 explore how social interactions and information silos within and between local and tourist
14 populations influenced social learning about conservation knowledge. Specifically, we examined
15 how demographic group size and interaction frequency among locals and tourists in marine
16 tourism settings influence conservation knowledge dissemination. Our results revealed that both
17 the frequency of interactions and the relative sizes of demographic groups significantly affected
18 knowledge accumulation among tourists. In general, higher interaction probabilities led to more
19 social learning, particularly among well connected and large groups. However, reduced
20 interaction probabilities between certain demographic groups acted as information silos, which
21 resulted in lower knowledge levels in these groups, although this could be mitigated by increased

22 educational efforts. These findings suggest that while increasing interaction opportunities is
23 important, the context and structure of these interactions are equally important. Tailoring
24 educational interventions to the specific dynamics of group-identity based social interactions in
25 marine tourism can enhance the effectiveness of conservation efforts and optimize outcomes for
26 wildlife protection.

27 **Keywords:** agent-based model, conservation knowledge, information silos, social learning,
28 tourism

29 **Introduction**

30 Marine tourism is a significant and rapidly expanding sector of the global tourism industry,
31 projected to constitute the largest share (26%) of the global ocean economy by 2030 and
32 employing approximately 8.6 million people (Dwyer, 2018). This growth brings substantial
33 economic, cultural, and environmental impacts, and presents unique opportunities and challenges
34 for marine wildlife conservation (Miller, 1993; M. Orams, 1998). Marine tourism can incentivize
35 managing authorities and stakeholders to protect natural areas due to the economic and social
36 benefits of tourism while also promoting public education about these ecosystems (Burger, 2000;
37 Cheung & Fok, 2014; Salm, 1985; Scheyvens, 1999; Zeppel & Muloin, 2008). Concurrently, the
38 behavior of tourists and tourism operators can also lead to negative effects on the marine
39 environment and the diverse species that inhabit them, such as habitat loss, degradation,
40 pollution, and wildlife disturbance (Badalamenti et al., 2000; Hardiman & Burgin, 2010;
41 Harriott, 2004). Their behaviors—such as adhering to wildlife interaction guidelines, properly
42 disposing of waste to prevent pollution, and following regulations to avoid damaging sensitive
43 habitats—play a pivotal role in either supporting or undermining collective efforts to protect
44 wildlife from anthropogenic impacts (Bisack & Clay, 2020; Fabian et al., 2020; O’Byrhim &

45 Parsons, 2015). As a result, the effectiveness of conservation efforts in marine tourism contexts
46 largely depends on the dissemination of relevant conservation knowledge to diverse audiences,
47 particularly tourists.

48 Social learning, defined as knowledge transmitted from informed to naïve individuals that leads
49 to changes to socio-ecological systems (Reed et al., 2010), can increase the uptake of
50 conservation knowledge and practices by local communities (Rist et al., 2007; Toderi et al.,
51 2007), as well as tourists (Medio et al., 1997; M. B. Orams & Hill, 1998). Local communities
52 often act as the custodians of local ecological knowledge, drawing on long-standing relationships
53 with the natural environment that are important to inform conservation practices (Gilchrist et al.,
54 2005; Mallory et al., 2006; Olsson & Folke, 2001). Additionally, these communities frequently
55 serve as one of the first points of contact for tourists, offering guidance, education, and cultural
56 perspectives that can influence tourist behavior, and consequently, conservation outcomes
57 (Keane et al., 2011; Masud et al., 2017). However, the extent to which these interactions
58 facilitate the effective transmission, and therefore learning, of conservation knowledge depends
59 on their structure and the frequency in which they occur (De Souza et al., 2022; Lück, 2015;
60 Sterling et al., 2017).

61 Existing research concerning social learning interventions for increasing conservation knowledge
62 has primarily focused on defining social learning (Reed et al., 2010) and testing the efficacy in
63 structured educational encounters. This can include guided eco-tours led by conservation
64 organizations, marine wildlife observation programs, educational boat trips in coastal areas, and
65 hands-on conservation activities like coral reef restoration, beach clean-ups, or citizen science
66 projects coordinated by non-governmental organizations and ecotourism operators (Ballantyne et

67 al., 2011; Jacobson & Robles, 1992; Kleespies et al., 2022; Lee et al., 2023; M. B. Orams, 1997).
68 While these approaches may be effective in certain contexts, they often overlook the role of
69 informal or incidental educational encounters—such as conversations and community events
70 exchanges—which are frequently employed in public engagement campaigns by state fish and
71 wildlife organizations (Rossing, 1991; Watkins & Marsick, 1992). In many marine tourism
72 contexts, informal social interactions that encompass both local and tourist populations play a
73 fundamental role in shaping the flow of information, ultimately influencing how communities
74 interact with their environment and manage natural resources (Allen et al., 2001). These social
75 networks are characterized by varying degrees of connectivity, frequency of interactions, and
76 trust among members, which can influence the spread of information (Adams, 1967; Sherchan et
77 al., 2013; Wang & Wellman, 2010). Within these networks, conservation knowledge diffuses
78 with varying efficiency and longevity based on the structure and frequency of social interactions
79 (Boyd et al., 2011). Additionally, variations in the content and method of information
80 dissemination across different local groups often reflect underlying social, cultural, and
81 economic dynamics (Davtian et al., 2022). These variations influence how information is
82 received and acted upon, presenting potential barriers and facilitators to effective conservation
83 messaging (Ma et al., 2022). For example, information silos —social structures in which
84 information is shared within subgroups but not across them—can hinder the spread of
85 conservation messaging and lead to disparities in knowledge across different segments of the
86 local population (Rogers, 2003). These silos may arise due to demographic differences, cultural
87 divides, language barriers, or geographic isolation (Mixon, 2008; Pino, 2023).

88 In marine tourism settings, the rapid dissemination of accurate and impactful conservation
89 information—such as wildlife ecology, sustainable practices, and legal regulations—is essential

90 for fostering consistent environmental behaviors among both locals and tourists. Social learning
91 theory provides a useful framework for understanding the broad patterns of information
92 dissemination, although the specific mechanisms governing how knowledge is shared, retained,
93 or lost within marine tourism remain inadequately explored. When communication silos exist,
94 they can result in fragmented knowledge, leading to inconsistent or even harmful practices that
95 undermine conservation efforts (Bento et al., 2020). Addressing these communication gaps is
96 critical for ensuring that all stakeholders are not only well-informed but also actively engaged in
97 sustainable actions, ultimately improving the resilience of marine ecosystems and the long-term
98 sustainability of tourism. Recent studies have highlighted the importance of social network
99 structures in shaping human behavior and information diffusion in natural resource governance
100 contexts (Bodin & Crona, 2009; Prell et al., 2010). Yet, few studies have explicitly examined
101 how these dynamics influence conservation knowledge and behaviors among tourists and local
102 communities in marine environments. There is a need to explore how factors such as group size,
103 frequency of interactions, and group demographic identities affect the accumulation and
104 dissemination of conservation knowledge.

105 To address this gap, this study employs an agent-based modeling (ABM) approach to explore
106 critical aspects of social interactions in marine tourism settings, focusing on the effects of
107 information silos in information disparity among groups. ABM are particularly well-suited for
108 studying complex social systems because it allows for the simulation of individual behaviors and
109 interactions within a networked environment, capturing the emergent properties of the system as
110 a whole (Railsback & Grimm, 2019). In our model, we specifically considered the relative
111 effects of group size and information sharing frequency on total knowledge within groups as well
112 as the ways in which the structure of local social interactions influence knowledge and

113 information sharing. We modeled both structured interactions, such as organized educational
114 programs, and incidental encounters, such as casual conversations, to understand the impact on
115 uptake of conservation knowledge. Our analysis aimed to identify the conditions under which
116 knowledge dissemination was most effective and to propose strategies for enhancing the reach
117 and impact of conservation messaging in marine tourism settings relevant for both practitioners
118 and policymakers.

119 **Methods**

120 *Model overview*

121 Our agent-based model simulated the dynamics of knowledge transfer and behavioral changes
122 within populations of locals and tourists in marine tourism settings and focused on how social
123 interactions and targeted interventions impact conservation efforts. The model included two main
124 types of agents —locals and tourists —which were further divided into three demographic
125 groups. Each agent was characterized by their demographic group, knowledge level, and agent
126 type (local or tourist). The model was informed by key theoretical frameworks, including social
127 learning theory, behavior change theory, and memory decay (Ajzen, 1991; Bandura, 1977). In
128 social learning theory the probability of knowledge transfer between individuals is greater with
129 increased interaction frequencies between locals and tourists. Conversely, the presence of
130 information silos acted as a barrier to social learning, reducing the spread of conservation
131 knowledge across isolated demographic groups. Randomness was incorporated in the selection
132 of interaction partners, the outcomes of knowledge transfer, and the processes of learning new
133 information and forgetting existing information. The simulation operated on an annual time
134 scale, with each run modeling knowledge accumulation and loss over a 25-year period.
135 Ultimately, simulated output that described interaction outcomes and knowledge were collected

136 for each year of each run and analyzed to assess the effectiveness in learning and knowledge
 137 transfer relevant to encouraging conservation behavior changes. Expected emergent behaviors
 138 included patterns of knowledge dissemination across demographic groups and changes in
 139 conservation-related behaviors driven by interactions and educational inputs. Table 1
 140 summarizes the key parameters used in the agent-based model, outlining their definitions, value
 141 ranges, and roles in simulating knowledge dissemination dynamics among demographic groups.

142 **Table 1.** Parameters of the agent-based model used to simulate knowledge transfer and
 143 information silos in marine tourism settings.

<i>Parameter</i>	<i>Description</i>	<i>Values/Range</i>	<i>Purpose in Model</i>
Group Size	The proportion of the total population assigned to each demographic group.	Group 1: 50%, Group 2: 25%, Group 3: 25%	Defines demographic distribution within the agent population.
Interaction Probability	The probability that an interaction occurs between individuals within and across demographic groups.	0.0 - 1.0 (in intervals of 0.1)	Controls frequency of social interactions, influencing knowledge dissemination.
Knowledge Level	The initial knowledge level of each agent represents conservation knowledge. It is adjusted annually based on interactions, education, and memory decay.	Continuous variable from 0 to 1	Serves as a dynamic baseline state variable modified by other parameters.
Knowledge Transfer Probability	The probability that an agent successfully transfers knowledge during an interaction.	0.0 - 1.0	Represents the likelihood of knowledge exchange in interactions.
Knowledge Gain (Interactions)	The amount of knowledge transferred during a successful interaction, determined by the transmitting agent's knowledge level.	Normally distributed (mean = knowledge, SD = 0.1)	Models the variability in knowledge gained from each successful interaction, simulating real-world differences in learning.
Knowledge Gain (Educational Intervention)	Incremental knowledge gain due to targeted	Normal distribution (mean =	Simulates the cumulative effect of

	educational interventions per agent per year.	educational content value per group, SD = 0.1)	conservation education on knowledge acquisition, with variability across groups and scenarios. Models potential knowledge loss, reflecting real-world forgetting.
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Forget Rate

Probability of knowledge loss due to memory decay over time. 0.0 - 0.2

144

145 *Model details*

146 The agents in the model represent individuals from three demographic groups, with Group 1
 147 comprising 50% of the total population and Groups 2 and 3 each representing 25%. This
 148 distinction allows us to explore how varying group sizes impact knowledge transfer, as larger
 149 groups may facilitate more interactions and thus have a different potential for knowledge
 150 dissemination than smaller groups. Each agent was assigned an initial knowledge level,
 151 represented as a continuous variable that ranged from 0 (no knowledge of the ecosystem or laws)
 152 to 1 (perfect knowledge of an ecosystem or laws). This state variable could be modified by
 153 education, stochastic loss of knowledge between model time points, and transmission of
 154 knowledge from one individual to another. Agents passed knowledge through informal means,
 155 where information was transferred based on the combination of interaction probabilities and
 156 knowledge transfer effectiveness. This was further modified by targeted educational
 157 interventions that increased knowledge among particular segments of the local and tourist
 158 populations (combinations of these described below).

159 Interactions between individuals were structured within and between demographic groups, with
 160 probabilities influencing the likelihood and impact of these encounters on knowledge transfer.

161 Across all model runs, this interaction probability varied between 0 and 1 at an interval of 0.1,
162 and this parameter was set for the entire population of locals and tourists combined. For some
163 model scenarios, the interaction probability parameter value was modified by an adjustment term
164 to understand how interaction probability influenced knowledge accumulation over time. The
165 interaction adjustment worked by reducing the probability of interactions occurring in one group
166 proportionally to another group's interactions. Individuals' interactions were determined for each
167 pairwise combination of potential interactions annually: interactions between tourists and locals
168 that were assigned the same demographic group, interactions among tourists irrespective of
169 assigned demographic group, interactions among locals that were assigned the same
170 demographic group, and interactions among locals irrespective of assigned demographic group.
171 Ultimately, an individual's interaction or lack of interaction at each opportunity was determined
172 by a random deviate from a binomial distribution, where the probability of interacting
173 (potentially modified by the interaction adjustment parameter) was the probability of a 1 in the
174 binomial distribution.

175 Social learning between individuals occurred within and among individuals assigned to each of
176 the three demographic groups as well as among individuals that were tourists and locals.

177 Knowledge transfer between individuals occurred through a two-step process. First, an agent
178 must have been selected to interact based on the global interaction probability. Then, if selected,
179 the agent attempted to transfer knowledge to its interaction partner. Whether the partner learned
180 was probabilistic and modeled using a binomial distribution. A successful interaction increased
181 the partner's knowledge, with the amount of knowledge gained determined by a continuous
182 variable drawn as a random deviate from a normal distribution with a mean equaling the
183 transmitting agent's knowledge and a standard deviation of 0.1. This probabilistic framework

184 was designed to reflect real-world variability in social learning during interactions, where ideas
185 and behaviors diffuse with varying degrees of success based on interaction dynamics and
186 individual differences.

187 We incorporated learning opportunities within the model to simulate how targeted educational
188 interventions influenced knowledge acquisition among tourists. The learning function operated
189 by providing chances for knowledge increases across all three demographic groups. Each agent's
190 knowledge was adjusted by an amount drawn from a normal distribution, where the mean
191 corresponded to the educational content value assigned to the demographic group and the
192 specific simulation scenario, with a standard deviation of 0.1. This approach introduced
193 variability, reflecting the reality that individuals within the same demographic group may have
194 absorbed and retained knowledge differently. Knowledge values were bounded by 0 (indicating
195 no knowledge) and 1 (indicating perfect knowledge), with any values falling below 0 set to 0 and
196 those above 1 set to 1. This process was repeated annually, simulating the cumulative impact of
197 education on knowledge dissemination throughout the simulation period.

198 We also included the opportunity for the loss of knowledge for individuals over time. For each
199 individual, the likelihood of forgetting was modeled as a binary outcome using a binomial
200 distribution, where the probability of forgetting was determined by the 'forget' parameter. For
201 those agents who were selected to forget, the amount of knowledge lost was drawn from a
202 normal distribution with a mean set by a forget quantity parameter and a standard deviation of
203 0.1. As with the learning function, knowledge was bound by 0 and 1 such that any negative
204 values generated during this process were corrected to zero before updating the population. This
205 process was repeated annually, simulating the potential erosion of knowledge over time.

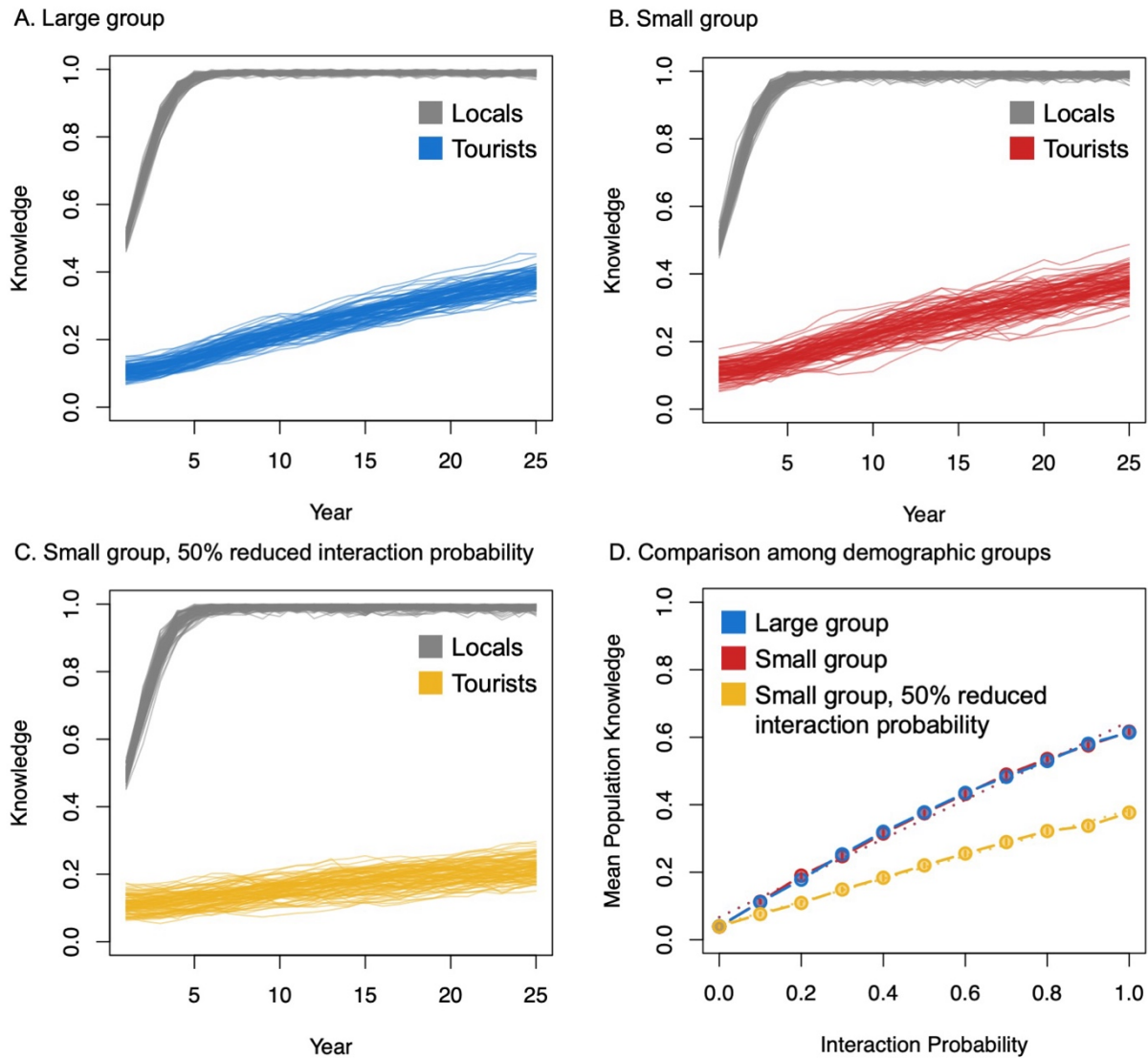
206 *Model analysis*

207 At the end of each simulation year, we used three outcome metrics to assess the effectiveness of
208 knowledge dissemination and behavior change in response to interactions and educational
209 interventions. Specifically, we measured 1) the average knowledge levels for each demographic
210 group, 2) the variance in knowledge across groups and agent types, and 3) the effects of
211 educational interventions and spontaneous interactions on knowledge gains. For each simulation
212 run, we recorded these outcome metrics annually and across all agents, distinguishing between
213 the six subgroups (three demographic groups for both locals and tourists). These values were
214 then summarized over 100 replicates for each parameter set to ensure robustness and account for
215 variability in the simulation results.

216 To evaluate statistical significance, we compared the average knowledge levels between
217 demographic groups and agent types using 95% confidence intervals (mean \pm 1.96 * standard
218 error). This allowed us to detect significant differences in knowledge accumulation across groups
219 and to determine whether the interactions or educational interventions had a meaningful impact
220 on knowledge levels. To determine the variance explained by interactions, we used a linear
221 regression where interaction probability was the predictor variable and mean population
222 knowledge was the response variable, and each demographic group was modeled independently.
223 We also compared the effects of knowledge transfer on mean population knowledge using a
224 linear model where the knowledge transfer was first logged and then used as the predictor
225 variable. All analyses were carried out in R (R Core Team, 2023), and all code was archived and
226 available via a dedicated GitHub repository (<https://github.com/jwillou/socialdata>).

227 **Results**

228 Our model focused on understanding social interactions in marine tourism settings, with a focus
229 on the effects of information silos in social learning disparity among groups. Through our
230 modeling effort, we considered the effects of these disparities among and within various
231 demographic groups to understand how education and information sharing can be designed and
232 encouraged to benefit conservation outcomes. Overall, we found that the effectiveness of
233 knowledge transfer was influenced by both the frequency of interactions between locals and
234 tourists and the relative sizes of the demographic groups involved. The probability of interaction
235 between locals and tourists played a significant role in shaping social learning within the tourist
236 groups (Figure 1). In our model, higher interaction probabilities were associated with greater
237 knowledge accumulation among tourists, irrespective of population size; in all groups,
238 knowledge was significantly related to interaction probability, with R^2 values near one for all
239 three demographic groups (Table 2). In addition, when the interaction probability was reduced
240 by 50% in one of the smaller demographic groups, the mean knowledge after 25 years was
241 higher than expected compared to the other small group with more frequent interactions, with
242 only an average of 43% reduction in knowledge across interaction probabilities (Figure 1). This
243 suggests that the group with fewer interactions may have benefited from more focused or
244 efficient knowledge transfer compared to the situation where groups interact frequently but do
245 not have new information to share.



246

247 **Figure 1.** Mean knowledge within each tourist demographic group when education targeted
 248 locals and information passed from locals to tourists via interaction among these groups.
 249 Knowledge of tourists in the large demographic group (A, 50% of all simulated individuals)
 250 increased through interaction with locals at the same rate as knowledge in one of the smaller-
 251 sized demographic groups (B, 25% of all simulated individuals), where tourists in both groups
 252 had a 50% chance of interacting with locals. Tourists in the second smaller-sized demographic
 253 group (C, 25% of all simulated individuals) had only a 25% chance to interact and learn from
 254 locals compared to the other small demographic group and the large demographic group. This
 255 pattern persisted over other interaction probabilities (categorized by the unpenalized interaction
 256 probability, D). In these scenarios, knowledge transfer was limited to 5% of the total knowledge
 257 for an individual for each interaction where knowledge transfer occurred. Regression lines
 258 comparing interaction probability to mean knowledge after 25 years illustrated by dotted lines.

259 **Table 2.** Linear regression results predicting interaction probability between demographic
 260 groups on mean population knowledge after 25 years of interactions. Intercept and slope
 261 coefficients (coef.), standard error (SE), and p-values as well as the F-statistic (F), R², and
 262 degrees of freedom (DF) are indicated for each of the three models.

Population	Intercept Coef. (SE), p-value	Slope Coef. (SE), p-value	F	R ²	DF
Large demographic group	0.03 (0.01), 0.003	0.56 (0.01), <0.001	1950	0.99	1 and 9
Small demographic group	0.03 (0.01), 0.001	0.56 (0.01), <0.001	1735	0.99	1 and 9
Small demographic group with 50% reduced interaction probability	0.01 (0.00), 0.001	0.32 (0.01), <0.001	3725	0.99	1 and 9

263

264 The quantity of information transferred during each interaction also significantly impacted the

265 overall knowledge levels within the groups. Across all interaction probabilities we compared the

266 effects of altered knowledge transfer quantity in large (Figure 2A) and small (Figure 2B)

267 demographic groups and found that different group sizes did not result in any significant

268 difference in mean group knowledge after 25 years, across all interaction probability and

269 knowledge quantity transfer pairs (Figure 2D). When the interaction probability for one group

270 was reduced by 50% relative to the whole population (Figure 2C), mean knowledge in year 25

271 was also reduced (Figure 2D). Across all populations and knowledge transfer quantities, the

272 relationship between interaction probability and mean population knowledge at year 25

273 plateaued as mean knowledge approached higher levels (0.9 and above), suggesting diminishing

274 returns from additional knowledge transfer as groups became information saturated. Comparing

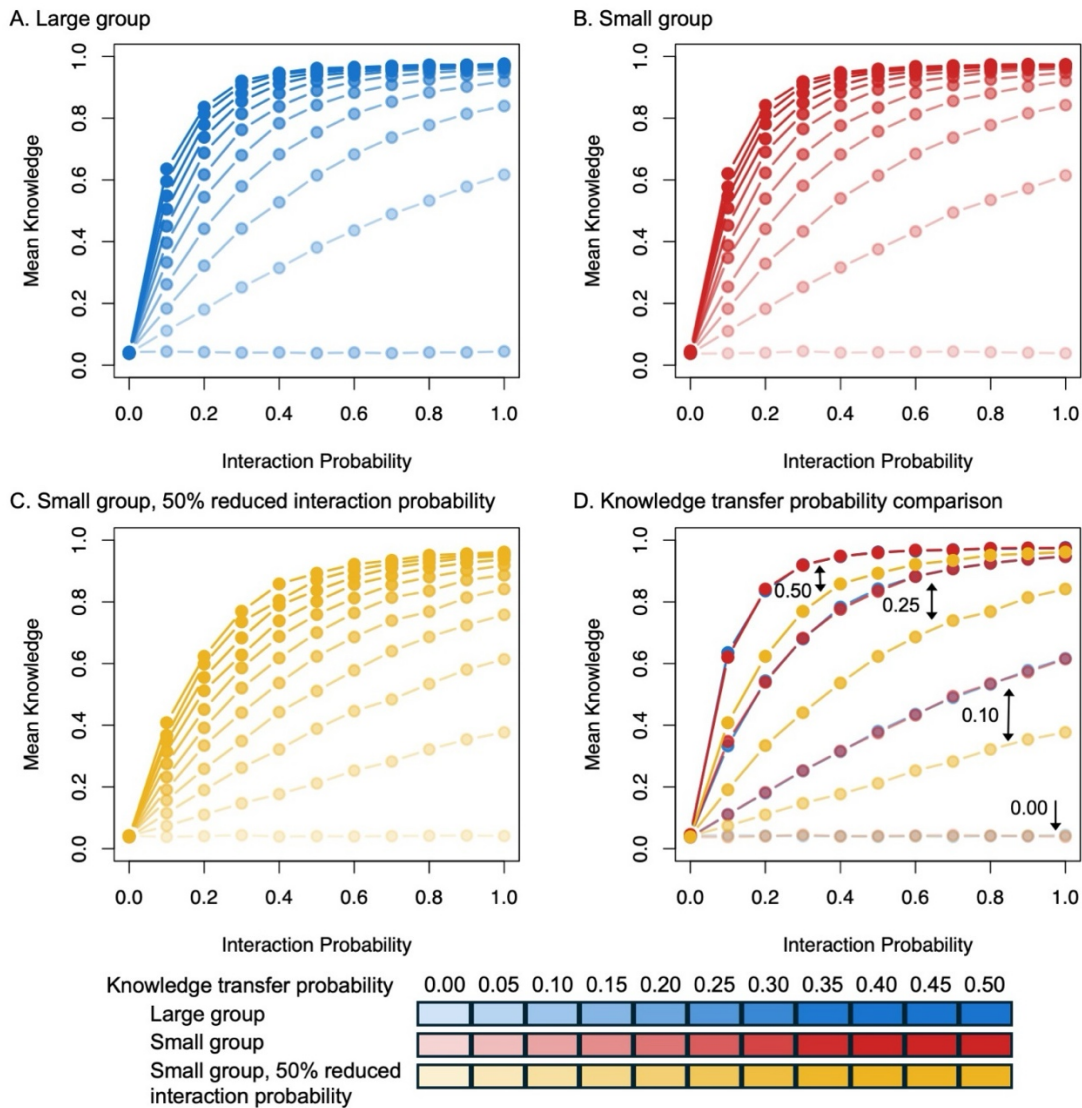
275 between the small size groups where one group passed information approximately 50% less than

276 the other group, the proportion of mean knowledge compared between these two groups scaled

277 with knowledge transmission (Figure 3; intercept=1.09, slope=0.19, p-value=<0.001, R²=0.99,

278 DF= 1 and 8). Even when knowledge transfer quantity was low to moderate (i.e. <0.2), the

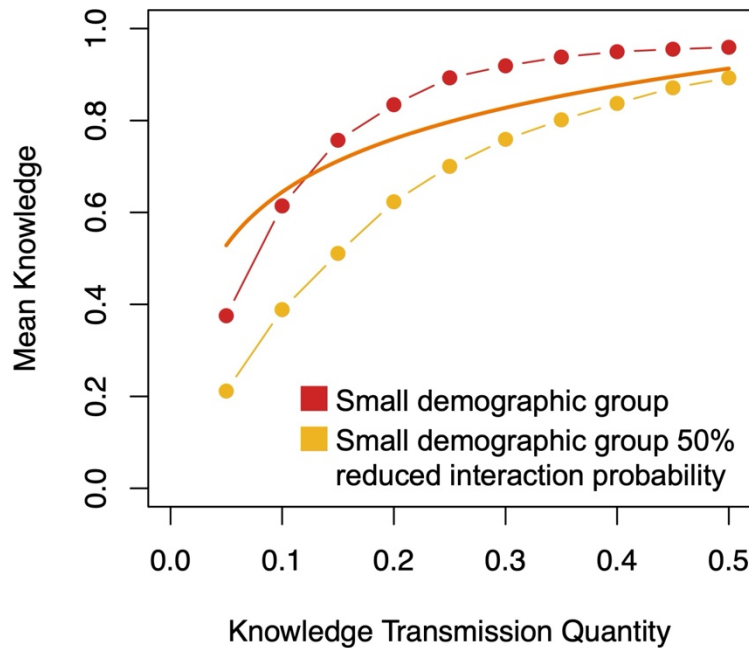
279 proportion of knowledge in the group interacting half as much was still 51-77% of the
 280 knowledge in the other group, and these two groups converged as knowledge transmission
 281 increased (Figure 3).



282

283 **Figure 2.** Effects of the quantity of information passed between individuals on the mean
 284 knowledge of individuals in each group after 25 years of interactions. Across the large
 285 populations (A) and smaller populations (B and C), increasing transmission of knowledge that
 286 happened when individuals interacted (depicted by increasing color saturation in each plot),
 287 resulted in faster rates of increase in mean tourist knowledge for each group. This exponential
 288 increase plateaued as populations neared information saturation. When the probability of
 289 successfully communicating information between individuals was reduced by half (panel C
 290 compared to B, illustrated in D), this decreased the magnitude of this effect (offsetting increases

291 along the x-axis), but the overall pattern of mean knowledge increase remained the same. In
292 panel D, selected knowledge transfer amount values are depicted and noted to illustrate this
293 pattern.



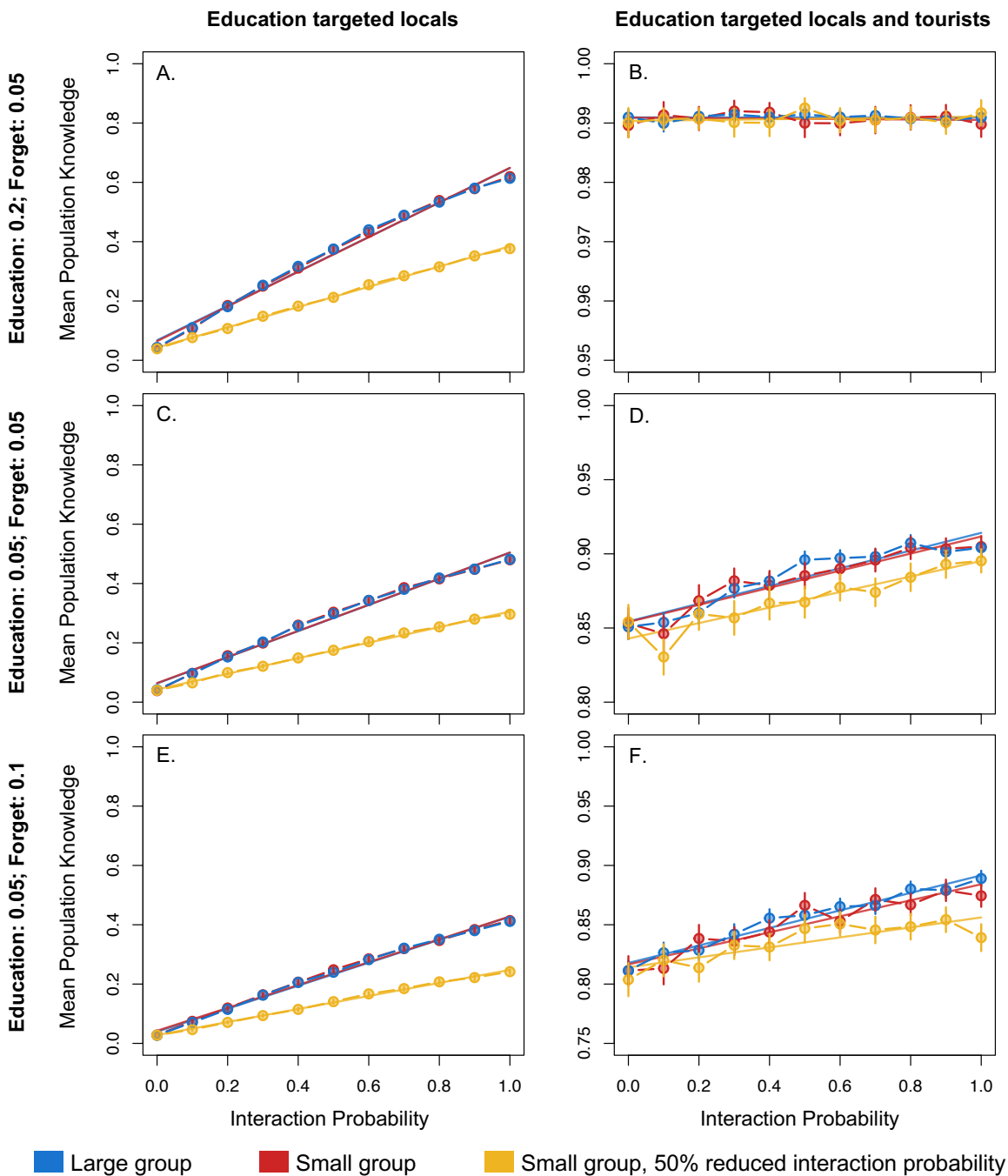
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295 **Figure 3.** Knowledge transfer quantity effects on mean tourist knowledge when knowledge
296 transfer probability is altered. Solid orange line shows regression between knowledge
297 transmission (logged for the regression and back calculated here for plotting) and the proportion
298 of mean knowledge in the reduced interaction probability population (yellow) relative to the
299 standard interaction probability population (red). When knowledge transfer quantity was low to
300 moderate (i.e. <0.2), the proportion of knowledge in the group interacting half as much was still
301 51-77% of the knowledge in the other group.

302 We also considered how education efforts that targeted both tourists and locals interacted with
303 demographic group size to understand the influence on mean knowledge in these populations. In
304 all scenarios, group size did not result in any significant effect on mean population knowledge
305 after 25 years of educational efforts (Figure 4), and mean knowledge was generally significantly
306 positively related to interaction probability of each scenario (Table 3). When education targeted
307 locals only, we found lower mean knowledge after 25 years in the demographic group with the
308 50% reduced interaction probability compared to the other groups. The regression coefficients
309 were smaller, illustrating reduced effectiveness of these interactions (Figure 4 A, C, E).

310 Conversely, there was no significant difference between these groups when education targeted
311 locals and tourists as evidenced by the typically overlapping confidence intervals around the
312 mean tourist group knowledge after 25 years of education (Figure 4 B, D, F) and the similar
313 regression coefficients among these groups (Table 3).

314 We also considered how education efforts that targeted both tourists and locals interacted with
315 educational knowledge gain and stochastic knowledge loss quantity to understand the influence
316 on mean knowledge in these populations. As expected, when education content was relatively
317 large and knowledge loss due to forgetting was small, mean knowledge in tourist groups was the
318 highest (Figure 4 A and B), particularly when education content targeted both locals and the
319 tourists themselves (Figure 4 B). Disparities in mean tourist group knowledge persisted when
320 demographic groups had reduced interaction probabilities with other individuals and groups
321 across all education and knowledge loss values considered when education targeted locals only
322 (Figure 4 A, C, E). However, this disparity among demographic groups was lost when education
323 targets include tourists, even when the stochastic knowledge loss parameter was larger than the
324 education knowledge gain parameter (Figure 4 F). This was due to the increased knowledge
325 sharing that increased mean knowledge values for many individuals in all demographic groups
326 even if some members of the groups ultimately lost this information.



327

328 **Figure 4.** Comparison of mean knowledge among three demographic groups of tourists when
 329 education targets were varied between targeting locals only and targeting locals as well as
 330 tourists (bolded labels along top of plot), over varied effectiveness of educational content and
 331 stochastic knowledge loss (bolded labels along left side of plot) and interaction probabilities
 332 among individuals (x-axis). Regression lines between interaction probability and mean
 333 knowledge of tourists in each group is indicated by the dotted line. Mean knowledge of the
 334 group, averaged over 100 replicates, is indicated by the circles, and 1.96*standard error around

335 these means is indicated by the error bars. When education targets locals only (A, C, E), reduced
 336 interaction probability of one group limits educational gains and overall mean education in
 337 tourists is low. When education targets locals and tourists (B, D, F), mean tourist knowledge
 338 increases significantly for all demographic groups, even when one group interacts less often than
 339 the others. This is true even when stochastic knowledge loss is greater than knowledge gained
 340 from education (F). Note the y-axis ranges in panels B, D, and F.

341 **Table 3.** Linear regression results predicting interaction probability between demographic
 342 groups on mean population knowledge after 25 years of interactions when education efforts
 343 targeted locals and tourists. Intercept and slope coefficients (coef.), standard error (SE), and p-
 344 values as well as the F-statistic (F), R², and degrees of freedom (DF) are indicated for each of the
 345 three models run under each education and knowledge loss scenario.

Population	Intercept Coef. (SE), p-value	Slope Coef. (SE), p-value	F	R2	DF
Education gain 0.2 targeting locals, forget 0.05					
Large demographic group	0.07 (0.01), <0.001	0.58 (0.02), <0.001	909	0.99	1 and 9
Small demographic group	0.06 (0.01), <0.001	0.58 (0.02), <0.001	1170	0.99	1 and 9
Small demographic group with 50% reduced interaction probability	0.04 (0.00), <0.001	0.34 (0.00), <0.001	6543	0.99	1 and 9
Education gain 0.2 targeting locals and tourists, forget 0.05					
Large demographic group	0.99 (0.00), <0.001	0 (0.00), 0.99	9.27	1.00	1 and 9
Small demographic group	0.99 (0.00), <0.001	0 (0.00), 0.65	0.22	0.02	1 and 9
Small demographic group with 50% reduced interaction probability	0.99 (0.00), <0.001	0 (0.00), 0.38	0.87	0.09	1 and 9
Education gain 0.05 targeting locals, forget 0.05					
Large demographic group	0.06 (0.01), <0.001	0.44 (0.01), <0.001	896	0.99	1 and 9
Small demographic group	0.06 (0.01), <0.001	0.44 (0.02), <0.001	724	0.99	1 and 9
Small demographic group with 50% reduced interaction probability	0.04 (0.00), <0.001	0.26 (0.01), <0.001	3615	0.99	1 and 9
Education gain 0.05 targeting locals and tourists, forget 0.05					
Large demographic group	0.85 (0.00), <0.001	0.06 (0.01), <0.001	72.7	0.89	1 and 9
Small demographic group	0.85 (0.00), <0.001	0.06 (0.01), <0.001	85.2	0.9	1 and 9
Small demographic group with 50% reduced interaction probability	0.84 (0.00), <0.001	0.05 (0.01), <0.001	50.3	0.85	1 and 9
Education gain 0.05 targeting locals, forget 0.1					
Large demographic group	0.04 (0.00), <0.001	0.39 (0.01), <0.001	1567	0.99	1 and 9

Small demographic group	0.04 (0.00), <0.001	0.38 (0.01), <0.001	1525	0.99	1 and 9
Small demographic group with 50% reduced interaction probability	0.03 (0.00), <0.001	0.22 (0.00), <0.001	3258	1	1 and 9
Education gain 0.05 targeting locals and tourists, forget 0.1					
Large demographic group	0.82 (0.00), <0.001	0.07 (0.00), <0.001	261	0.97	1 and 9
Small demographic group	0.82 (0.00), <0.001	0.07 (0.01), <0.001	70.8	0.89	1 and 9
Small demographic group with 50% reduced interaction probability	0.81 (0.00), <0.001	0.04 (0.01), <0.001	22.3	0.71	1 and 9

346

347 **Discussion**

348 In this study, we considered the effects of social interactions and information silos in local and
349 tourist populations on social learning about conservation in marine tourism settings. We found
350 that the frequency of interactions between local community members and tourists significantly
351 influenced the accumulation of knowledge within tourist groups. This aligns with social learning
352 theory where diffusion of new information occurs with varying degrees of success based on the
353 social environment (Boyd et al. 2011). Specifically, higher interaction probabilities consistently
354 led to greater knowledge acquisition across all demographic groups, with the relationship
355 between interaction probability and knowledge accumulation being particularly strong (as
356 indicated by high R² values in our regression analyses). Even in scenarios where the interaction
357 probability was reduced by 50%, the mean knowledge within smaller tourist groups was only
358 reduced by an average of 43%, suggesting that efficient knowledge transfer still occurred when
359 interactions were less frequent. These results build on existing theories on the role of social
360 learning in natural resource management by providing a more nuanced understanding of how
361 targeted interventions in marine tourism can be fine-tuned to address specific demographic and
362 interactional dynamics, contributing to broader conservation efforts globally (Ardoin et al., 2015,
363 p. 201; Ballantyne et al., 2009; Ballantyne & Packer, 2005; Reed et al., 2010).

364 The success of conservation education efforts, particularly those aimed at tourists, depends not
365 only on the content of educational programs but also on how these programs are delivered and
366 integrated into existing social networks (Bodin & Crona, 2009; Sterling et al., 2017). In our
367 model, the selective pressures of social network structure were particularly evident in the
368 presence of information silos, which acted as barriers to social learning. When interactions were
369 frequent, knowledge spread efficiently and reached a greater number of individuals. Conversely
370 in the absence of interactions among demographic groups, social learning was impeded, limiting
371 the amount of conservation knowledge gained by naïve individuals. Our results highlight the
372 importance of social network structures—specifically, how often and with whom individuals
373 interact—in determining the success of educational efforts. This aligns with previous research
374 showing that social networks and strategic community engagement play a critical role in shaping
375 the outcomes of environmental education programs (Bodin & Crona, 2009; Sterling et al., 2017).
376 Programs that encourage more frequent and cross-group interactions are likely to see greater
377 success in disseminating conservation knowledge, leading to more informed and engaged
378 participants.

379 Conservation efforts often rely on high-impact educational interventions to encourage more
380 sustainable practices among tourists and local communities, particularly when agency resources
381 such as manpower and funding are limited (Baruch-Mordo et al., 2011; Restani & Marzluff,
382 2002). Our results suggest that even smaller, less frequent interactions can still result in
383 significant knowledge gains, given that these interactions are efficient and focused. This finding
384 supports previous research, which emphasizes that high-quality, purposeful environmental
385 education interactions can have substantial impacts on knowledge retention and behavior change,
386 even when they occur less frequently (Bogner, 1998; Mittelstaedt et al., 1999; Sellmann &

387 Bogner, 2013). By deliberately enhancing interaction opportunities in more isolated or smaller
388 groups, conservation programs can create environments that favor the spread of knowledge.
389 Future research could evaluate whether characteristics of the individuals involved in the
390 knowledge transfer or specific types of knowledge affect learning and retention. For instance, in
391 cultural evolution, certain ideas or behaviors (i.e., “memes”; Dawkins, 1976) are more likely to
392 be retained and subsequently built upon or adapted over time, similar to natural selection on
393 genetic variation (Creanza et al., 2017). This highlights the importance of tailoring educational
394 interventions to different audience segments, rather than applying a one-size-fits-all approach
395 (Moscardo, 2008).

396 Additionally, our study emphasizes the need to reach isolated or less-engaged groups of tourists
397 to improve conservation outcomes in marine tourism. For example, targeted educational
398 materials or events tailored to specific demographic groups with known knowledge gaps can be
399 particularly effective (Demnati et al., 2015; Rickinson, 2001). This means that leveraging digital
400 platforms and social media campaigns aimed at younger or less experienced tourists can
401 supplement traditional educational efforts, bridging information gaps and ensuring broader
402 dissemination of conservation messages (Chung et al., 2020; Prensky, 2005; Wilska, 2003).

403 Community-based tourism has also proven effective in engaging isolated communities, while
404 cultural proximity and destination familiarity enhance tourists' connection to conservation efforts
405 (Fafouti et al., 2023; Guan et al., 2022; Prideaux, 2002; Wearing & McDonald, 2002).

406 Furthermore, the spatial design of tourist communities can facilitate the integration of locals and
407 tourists, promoting greater knowledge exchange (Soszyński et al., 2021). Collectively, these
408 findings suggest that policies encouraging cross-group interactions and targeting isolated groups

409 can bridge knowledge gaps, promote sustainable behavior changes, and ensure more effective
410 dissemination of conservation messages across diverse demographics.

411 The implications of these findings are particularly important in the rapidly growing marine
412 tourism industry, where managing the ecological footprint of tourism is increasingly challenging
413 (Eijgelaar & Peeters, 2024; Gössling et al., 2002; Ortega et al., 2013). As the demand for marine
414 tourism experiences increases, so does the need for targeted and strategic conservation education
415 that engages both tourists and local communities. Our model assumes that the education of the
416 tourist population as a whole will increase over time, because we will have repeated visits to
417 these sites. As a result, educational strategies that account for interaction frequency and reduce
418 information silos between tourists and local communities can significantly enhance conservation
419 messaging. In turn, such behavioral shifts are likely to produce measurable improvements in
420 marine ecosystem protection. Engaging tourists as active participants in conservation—rather
421 than passive observers—represents a transformative opportunity to align the growth of the
422 marine tourism industry with the preservation of marine biodiversity (Beaumont, 2001; Ham &
423 Weiler, 2002).

424 The insights gained from this study have significant practical applications for outreach education
425 efforts, particularly in coastal regions like Alabama, where marine wildlife conservation is a
426 pressing concern (Alabama Department of Conservation and Natural Resources, 2015). Species
427 such as sea turtles and dolphins, which are critical to the region's biodiversity, have been
428 prioritized in conservation efforts. However, these species continue to face harassment in various
429 Gulf states, often due to inadequate awareness among tourists about responsible wildlife
430 interactions (Duda et al., 2013; Vail, 2016; Williams, 2020). Addressing such issues is essential

431 for protecting federally protected vulnerable species and ensuring the long-term health of marine
432 ecosystems. Our findings suggest that targeted educational strategies—designed with an
433 understanding of local social interactions among demographic groups and existing
434 communication gaps within them—can significantly enhance the effectiveness of conservation
435 messaging. By promoting responsible behaviors among tourists, these programs can mitigate
436 harmful activities and foster greater stewardship of marine wildlife. This aligns with broader
437 research emphasizing the need for locally tailored conservation efforts to maximize impact
438 (Cinner & Aswani, 2007).

439 Finally, our findings suggest that conservation education should focus not only on increasing
440 interaction frequency but also on improving the quality of these interactions. Future research
441 could explore which types of interactions most effectively promote conservation behaviors. For
442 example, understanding how personalized or interactive educational experiences compare to
443 passive forms of information dissemination, such as pamphlets or signage, could help optimize
444 conservation efforts in tourism settings. By fostering more efficient social learning and targeted
445 educational interventions, tourism operators and policy-makers can align conservation efforts
446 with industry growth, ensuring the long-term sustainability of marine ecosystems.

447 *Conclusions*

448 This study provides insights into the role of information flow through social learning in shaping
449 the effectiveness of conservation education, particularly in marine tourism settings. By using an
450 agent-based model, we demonstrated that both the frequency of interactions and the presence of
451 information silos significantly influence how conservation knowledge is disseminated among
452 tourists. Our findings highlight the importance of designing educational interventions that not

453 only increase interaction opportunities but also strategically target isolated groups to ensure that
454 knowledge is spread more evenly across all demographic segments.

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